EOM Electrical Contractors Limited

PERSON SPECIFICATION

JOB TITLE:

General Maintenance Operative

CRITERIA	ESSENTIAL	DESIRABLE	METHOD OF IDENTIFICATION
Education & Qualifications	Qualified to City & Guilds / NVQ Level 2 in an Industry recognised trades/construction related disciplineGood standard of education to minimum GCSE levelEvidence of continually developing professional knowledge	GCSE level education to include Maths and English Grade C or above Safety Awareness Certificate	Application Form Production of certificates
Experience	A minimum of two consecutive years' experience of undertaking general property maintenance Experienced in basic plumbing Experienced in providing a customer focused service	Experience of fitting bathroom suites Experience of working for a housing association Experience of other trades, e.g. plastering, painting and decorating	Application Form Interview

	Experience of delivering a range of projects on time		
Job Knowledge	Knowledge of workplace safety, such as safe lifting and safe operation of hand and power tools etc. Up to date knowledge of legislative frameworks and key issues relevant to the post.	Knowledge of other trades	Application Form
Competencies and Skills	Ability to undertake basic property maintenance tasks including basic plumbing, carpentry and decorating Skilled in operating and maintaining electrical and manual equipment and measurement tools		Application Form Interview
	Methodical with excellent attention to detail Ability to read technical documents and drawings and to take accurate measurements and calculate the size and amount of material needed Budgeting and financial skills. Ability to plan, organise and prioritise effectively, in order to achieve targets and meet deadlines.		

	 Ability to communicate clearly, confidently and politely Ability to build constructive and honest partnerships with customers, colleagues and suppliers Ability to complete paperwork (to include timesheets, job paperwork) accurately and to a high standard. Demonstrates commitment to customer service in all activities. Demonstrates ability to work independently and on own initiative. Demonstrates ability to work as part of a team and take instructions. 		
Other Requirements	Full driving licence (max 6 points) Reliable and punctual Adopts a flexible approach to the requirements of the job Must be able to meet the physical requirements of the role – including bending, kneeling, lifting heavy objects, occasionally working at heights and in confined spaces.	Be able to hold conversations in the medium of Welsh (or be prepared to learn) to minimum ALTE Level 1	Application Form Interview

Commitment to equality and diversity.	
Personal integrity.	
Enthusiasm and resilience.	